

Public Concerns and Complaints

The Board of Education strives to foster a constructive working relationship between the St. Vrain Valley School District, employees and the public by providing a fair, orderly, and timely process for handling concerns and complaints concerning the operation of the school district. Public complaints concerning unlawful discrimination, instructional resources, or teaching methods shall be processed according to applicable Board policy, as listed in this policy's cross references.

The Board of Education relies on district staff to resolve concerns raised by the public, and believes that complaints are best handled and resolved as close to their origin as possible. It is the policy of the Board to provide for such resolution at the level most directly involved first and in an informal manner if possible. If resolution at the direct level cannot be accomplished, the concern may be reviewed by the principal, appropriate district-level supervisor and/or the superintendent.

This policy shall not apply to parent/guardian concerns or complaints filed on behalf of a student or concerning a student. If a parent/guardian files a complaint, the district shall follow applicable Board policy in responding to the complaint, as listed in this policy's cross references.

Adopted: February 28, 1968
Revised: September 12, 1984
Revised: April 22, 1992
Revised: September 8, 1993
Revised: October 12, 1994
Revised: April 14, 2010
Revised: October 28, 2015
Revised: June 26, 2019

CONTRACT REF.: SVVEA Agreement, Article 7–Teacher Files

CROSS REFS.: AC, Nondiscrimination/Equal Opportunity
IKE, Ensuring All Students Meet Standards
JII, Student Concerns, Complaints and Grievances
JKD/JKE, Suspension/Expulsion of Students (And Other
Disciplinary Interventions)
JRA/JRC, Student Records/Release of Information on Students
KEC, Public Concerns/Complaints about Instructional
Resources
KEF*, Public Concerns/Complaints about Teaching Methods,
Activities or Presentations

St. Vrain Valley School District RE-1J, Longmont, Colorado