

RANDA Login Help

I type my credentials into the login page and it is not working.

1. Try to login through the SVVSD – Human Resources website: [Human Resources](#)
2. Make sure you bookmarked the correct login page (see #1). Delete any bookmarks for the login page where you actually type in your credentials. Your credentials cannot be authenticated by CDE if you bookmark this page.
3. Try to login using a different browser.
4. Clear your browser history and cache. For directions from DTS, click here: [Delete Cookies and Clear Cache - Browser Specific Instructions](#)

I did not receive an email with my login information for RANDA.

1. Search your email for an email from “IDM” or “No reply.” If you cannot find an email with your password information, then email the HR administrator who oversees your school feeder system:

Mary Miner for Areas 1 & 3 Schools (miner_mary@svvsd.org)

Dina Perfetti-Deany for Area 2 Schools (perfettideany_dina@svvsd.org)

I try to change my password after I login and can't.

1. From the login page, you can select: “Reset and generate temporary password.”
2. Enter your user name (your full SVVSD email address), and you should receive a new temporary password within 5-10 minutes.
3. Once you receive your new password, go back to the login page and select: “Change your existing password.”